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Date: 5/14/03
To: Compaq Authorized Reseller Program
From: Tim McCullough
McCullough Insurance Agency



Subject: Letter of Recommendation for PRN Computer Services Inc.

Dear People:

I write this letter of recommendation at the request of PRN Computer Services. They inform us that they wish to become Compaq authorized resellers.

We have worked with PRN Computer Services Inc. for approximately 4 years. We have a Windows NT server with 15 client computers. We run many insurance specific applications. Last month we had a large project related to our computer systems and PRN Computer Services handled the entire operation.

Many of our client computers were several years old. Their reliability and response time had become increasingly unacceptable. We decided to upgrade. We waited too long to make this upgrade decision, and were not able to effectively conduct business when the actual decision to upgrade was made. The point here is that we were in a hurry.

PRN Computer Services obtained 10 brand new client computer systems (from a name brand organization). The data off the old systems was transferred to the server. The old systems were removed. The new systems were installed. The data was transferred back to the new client systems. The many insurance specific programs we use were updated and reinstalled on the new systems. The project was completed in a timely and organized fashion.

We are a busy office. PRN was able to do all of the above mentioned tasks in a fashion that created minimal impact on our operations. We appreciated this. PRN also showed follow through by completing all the little tasks that sometimes get ignored. In the end, the new systems are up and running. Our business is more productive because of the computer upgrade. PRN did a nice job.

If you have any further questions, please feel free to contact me personally.

Sincerely yours;

Tim McCullough
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